Data Manager Enrollment Guide

REQUIREMENTS: Enrollment must be completed by a shop **TECHNICAL** representative or manager who can:

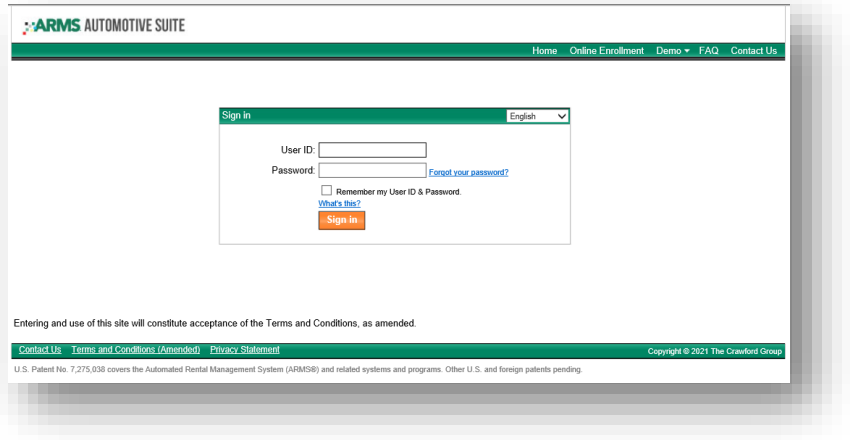
1. Sign-In to the shop's **ARMS® Automotive Application**, *and*
2. Understand whether all of the shop's computers/laptops are communicating to a single **SERVER**.

> **IMPORTANT:** If the shop has NO representative that can fulfill both above listed REQUIREMENTS, the shop MUST contact their local Enterprise Rent-A-Car **Replacement Sales Manager** to request assistance with ARMS® Automotive Exchange installation.

A shop can obtain contact information for their Enterprise Rent-A-Car Replacement Sales Manager, by reaching to their local Enterprise Rent-A-Car.

F I R S T

Sign-In to the **ARMS® Automotive Application**: www.ARMSauto.com.



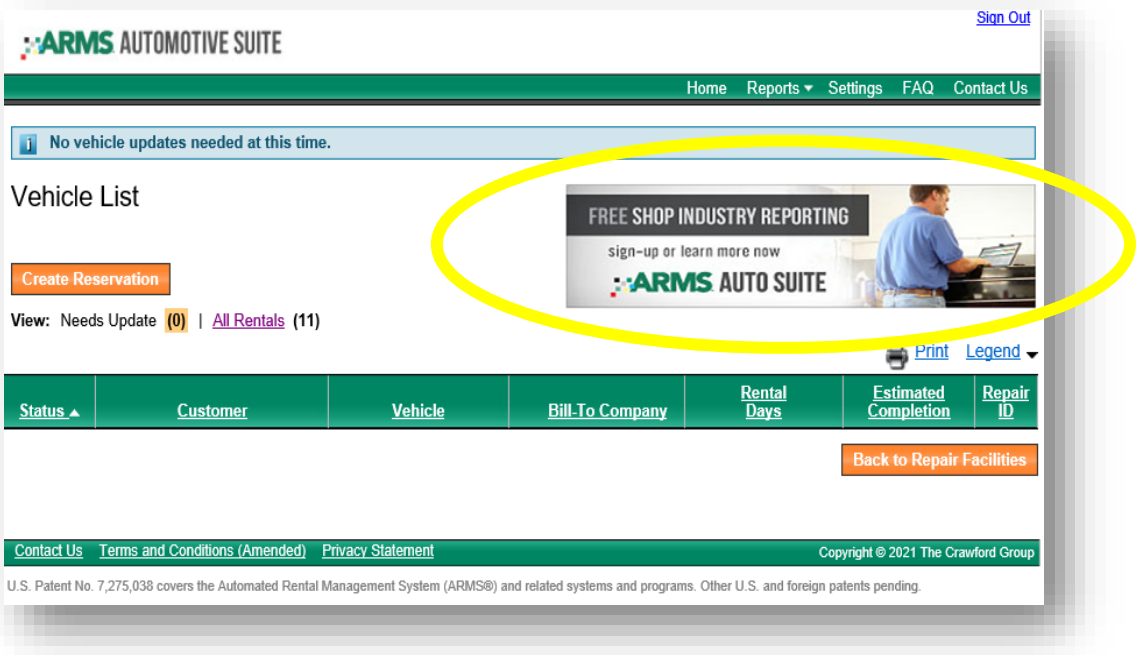
If there are NO employees within your shop that are aware of your shop's User ID and Password, click the "Forgot your password?" link or contact your local Enterprise.

Once signed-in, **make notice of the IMAGE** at the top of your shop's ARMS® Auto **Vehicle List.**

If you see THIS image *of a **MAN facing his laptop*** (as circled in yellow below)*:*

- CLICK-ON the image which will open a new window.
- Then continue to the "**NEXT**" section of this guide (on the following page).

Data Manager Enrollment Guide



IMPORTANT: If the image at the top of your ARMS® Automotive Vehicle List is a ***WOMAN looking at her phone***, your shop has already completed a prior enrollment.

Skip to the "LAST STEP" of this guide on page 6.

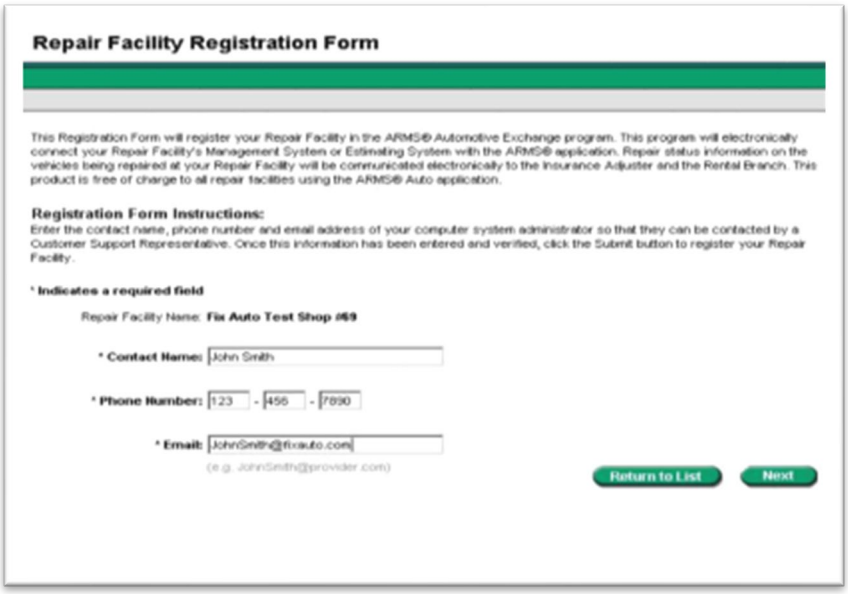
You will call the technical Contact Center to ensure your Data Manager is active.

Data Manager Enrollment Guide

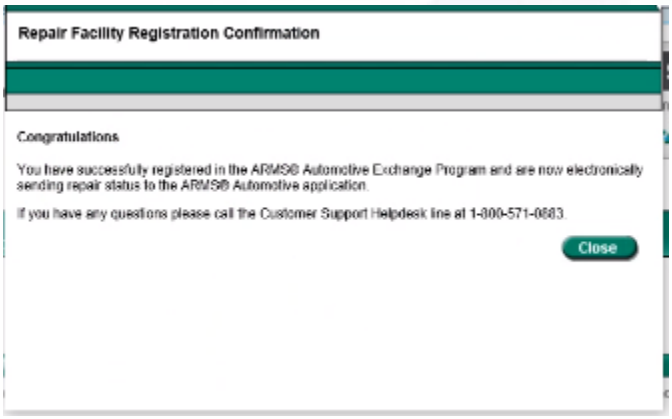
N E X T

Click the Sign-UP Now Button

Fill out the information for your shop here



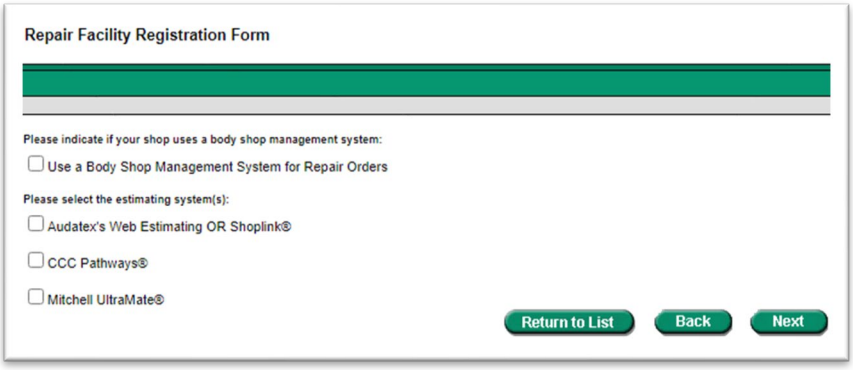
Data Manager Enrollment Guide



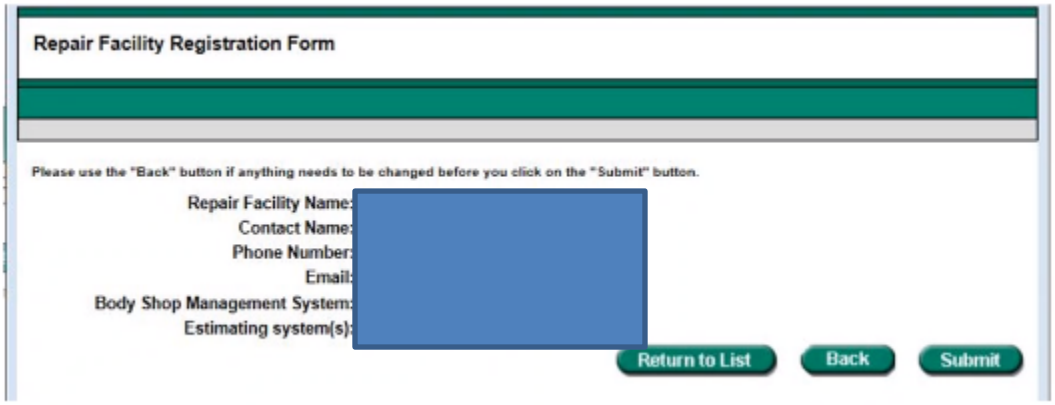
If you see this message please skip to the last step and call Entegral for assistance.

If you did not get the above message, then proceed to the following:

Select the estimating system or systems used at your shop, then click **<Next>**.

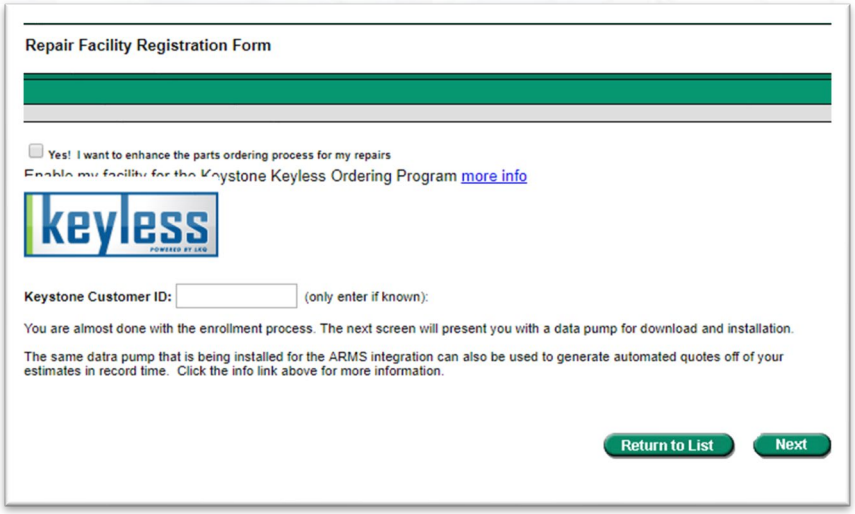


Verify the information in the Repair Facility Registration Form and select Submit.

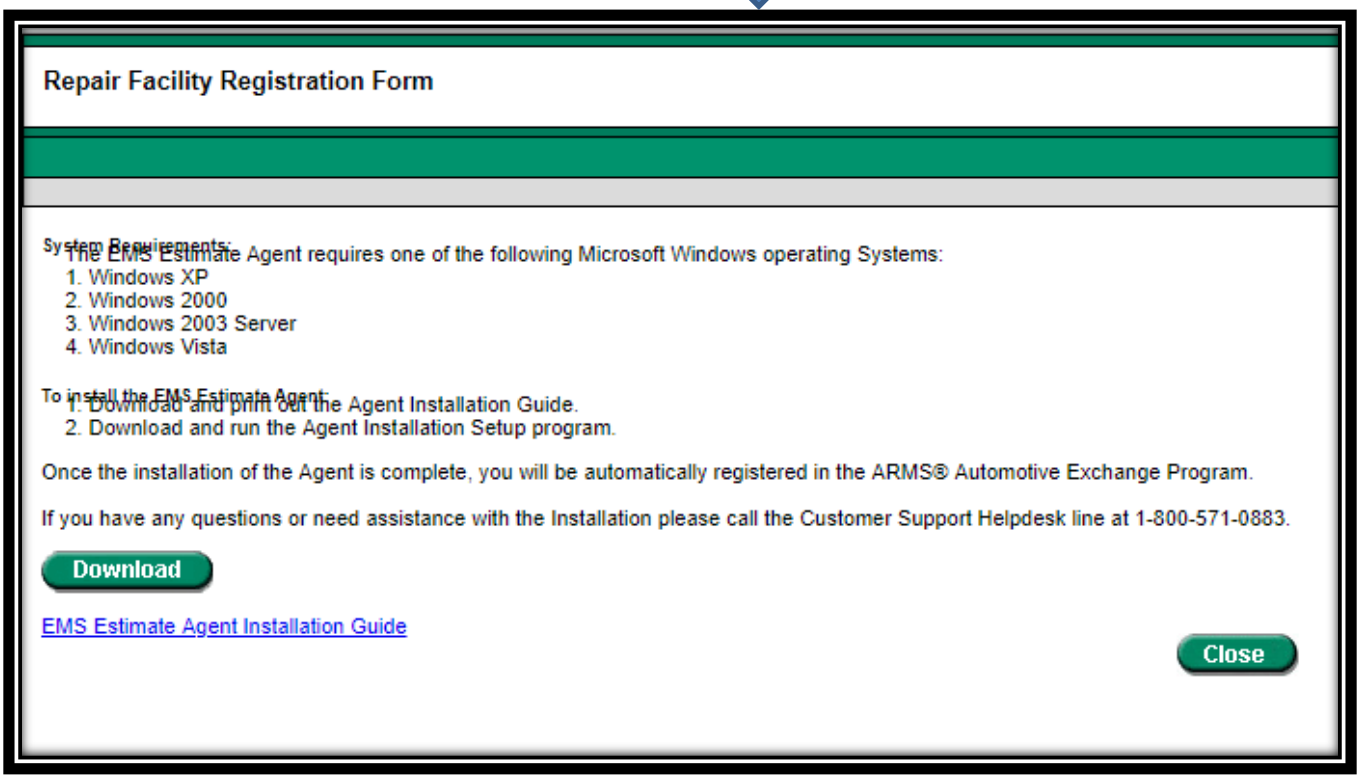


Data Manager Enrollment Guide

click **<Next>**.



When you see this screen proceed to the next step.



LAST STEP

Data Manager Enrollment Guide

To finalize enrollment of the ARMS® Automotive Exchange **Data Manager**, technical support will need to remote into your shop's system via www.fastsupport.com.

1. Call the North American Contact Center at: **8 8 8 – 8 5 0 – 2 7 6 7 (option 1 then option 2)**
    - Inform them that your shop has just completed the **Data Manager Installation** *(or let them know instead, if you did NOT complete the download because your shop has an image of a WOMAN at the top of your ARMS® Automotive Vehicle List).*
2. Be prepared to share with them the following information:
    - Your shop's Name, Location and Customer Number
    - Estimating Systems(s) used at your shop
    - Whether your shop has a server and/or how many estimating workstations used at the shop.

Thank you for enrolling in the ARMS® Automotive Data Manager