

First Time Users

The first time a Repair Facility user checks on Hertz in the Rental Repair Management menu, CCC ONE opens a Customer Authorization License Agreement.

Go to Profiles and open the Repairer Profile.

From the Repairer Profile, do the following:

- 1 Locate the Repair Management section and select Rental
- 2 Use the checkboxes to select the Rental Agency with which you want to share repair status information.
- 3 The Terms of Use will display for EACH Rental Agency selected.
- 4 You must click on 'I Accept' to add that Agency.

The screenshot shows the software interface for a repair facility. On the left is a navigation tree with categories like 'Predefined Notes', 'Rates', 'Discounts', 'Labor', 'Miscellaneous', 'Parts', 'Taxes', 'Recycled Parts Services', 'Rules', 'Alternate Parts', 'Miscellaneous', 'Refinish', 'Reports', 'Total Loss Threshold', and 'Repair Management'. The 'Repair Management' folder is expanded, and the 'Rental' option is selected. In the main content area, there is a 'Rental' section with a 'Share repair status' checkbox. The 'Hertz' checkbox is checked. Below this are 'Edit' and 'Enterprise' buttons. A 'Terms of Use' dialog box is open, displaying the text: 'REPAIR FACILITY CUSTOMER AUTHORIZATION' and 'PLEASE READ THE FOLLOWING LICENSE AGREEMENT VERY CAREFULLY.' The dialog box contains the following text: 'THE FOLLOWING INFORMATION SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH CCC INFORMATION SERVICES INC. ("CCC") WILL MAKE AVAILABLE CERTAIN DATA TO THE HERTZ CORPORATION ("HERTZ"). BY SELECTING THE "I ACCEPT" BUTTON, REPAIR FACILITY CUSTOMER ("CUSTOMER") IS REPRESENTING TO CCC THAT CUSTOMER AUTHORIZES CCC TO SEND SUCH DATA TO HERTZ.' Below the text is a paragraph: 'Customer and CCC have entered into a master license agreement whereby CCC licenses products and services to Customer and Customer sends CCC auto physical damage claim, repair (including estimated labor hours and repair status) and Customer data to CCC via CCC's products and services (the "Data"). Customer hereby authorizes CCC to provide to Hertz and authorizes Hertz to receive the Data from or on behalf of Customer via an interface between CCC and Hertz. Customer understands and agrees that the Data, which will be transmitted to Hertz, may contain nonpublic personal information. Customer further understands and agrees that the Data belonging to Customer forwarded to Hertz under this Repair Facility Customer Authorization shall be used by Hertz internally in its Hertz Rental Management System.' At the bottom of the dialog box are two buttons: 'I Accept' and 'I do not Accept'. The 'I Accept' button is highlighted with a red box.

Users MUST have Admin Rights to enable this feature!



CCC ONE Rental Integration: Setup & Benefits

First Time Users ...continued

After the agreement is accepted, CCC ONE displays insurance companies that have signed up to use the Hertz-CCC ONE Integration service.

The shop can check any insurance company for which they handle DRP repairs.

After you accept the
Terms of Use

1 Click the Edit button.

2 Use the checkboxes to activate
each Insurance Company or
use Select/Deselect All.

3 When finished, click OK.

The screenshot shows the 'Profile Settings' window for 'Bill's Body Shop'. The 'Rental' section is active, displaying a list of insurance companies. The 'Hertz' checkbox is checked. A dialog box is open, showing a list of insurance companies with checkboxes for selection. The 'Hertz' column in the dialog is highlighted.

Enter...	Hertz	Insurance Company
<input type="checkbox"/>	<input checked="" type="checkbox"/>	21ST CENTURY ADVANTAGE INSURANCE COM
<input type="checkbox"/>	<input type="checkbox"/>	21ST CENTURY ASSURANCE COMPANY
<input type="checkbox"/>	<input type="checkbox"/>	21ST CENTURY AUTO INS. CO. OF NEW JE
<input type="checkbox"/>	<input type="checkbox"/>	21ST CENTURY CASUALTY COMPANY
<input type="checkbox"/>	<input type="checkbox"/>	21ST CENTURY CENTENNIAL INSURANCE CO
<input type="checkbox"/>	<input type="checkbox"/>	21ST CENTURY INDEMNITY INSURANCE COM
<input type="checkbox"/>	<input type="checkbox"/>	21ST CENTURY INS. CO. OF THE SOUTHW
<input type="checkbox"/>	<input type="checkbox"/>	21ST CENTURY INSURANCE COMPANY
<input type="checkbox"/>	<input type="checkbox"/>	21ST CENTURY NATIONAL INSURANCE COMP

