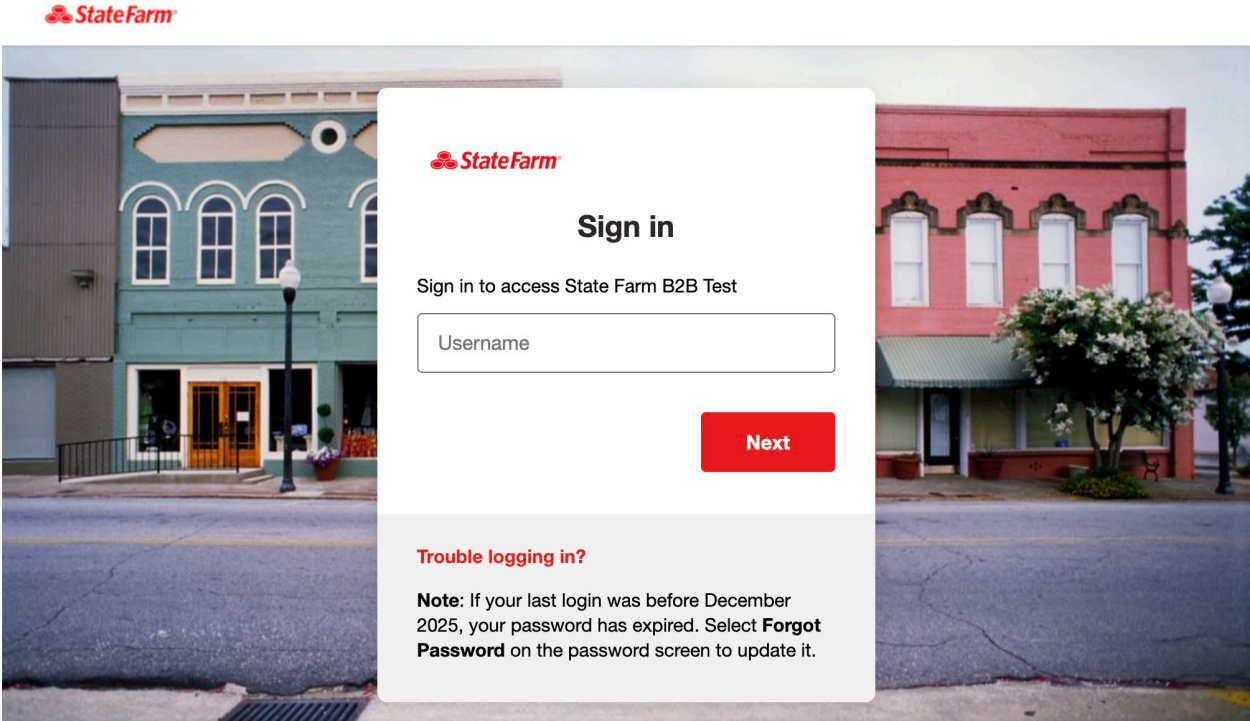


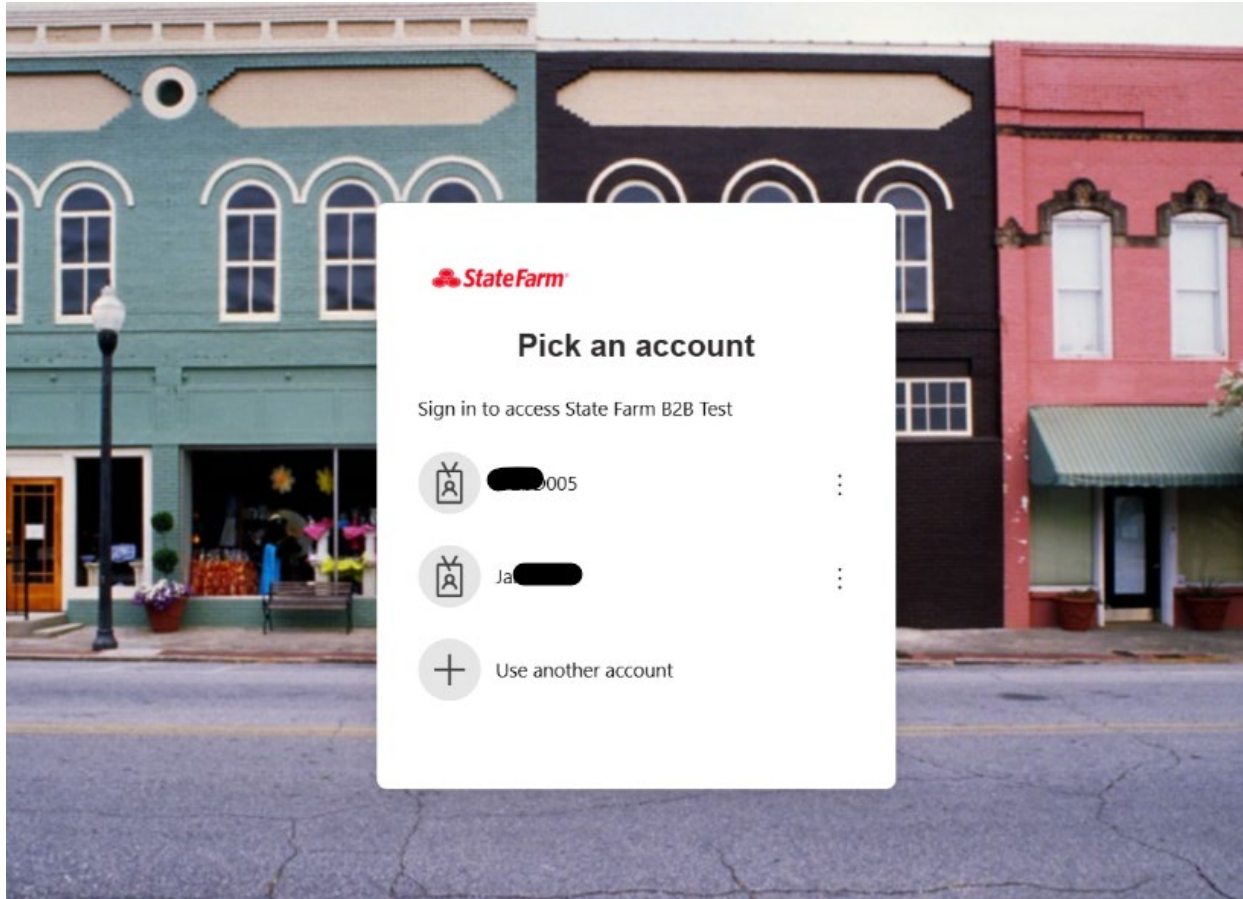
# Updated Login Flow: Step-by-Step Instructions

## Step 1

Enter your established B2B ID into the “Username” field, then click **Next**.

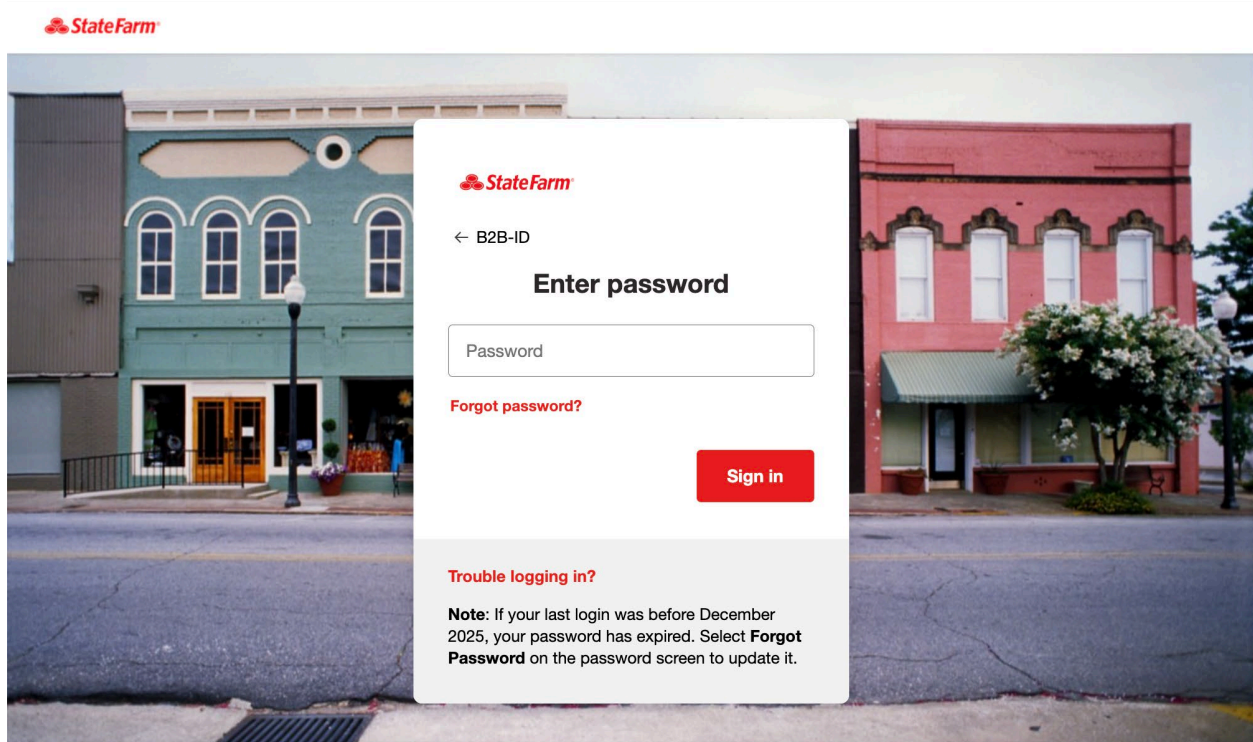


**Note:** If multiple B2B IDs have previously been used to log in from the same browser, a list of those IDs will appear before step one above (see example below). Select the ID you want to use to continue logging in.



## Step 2

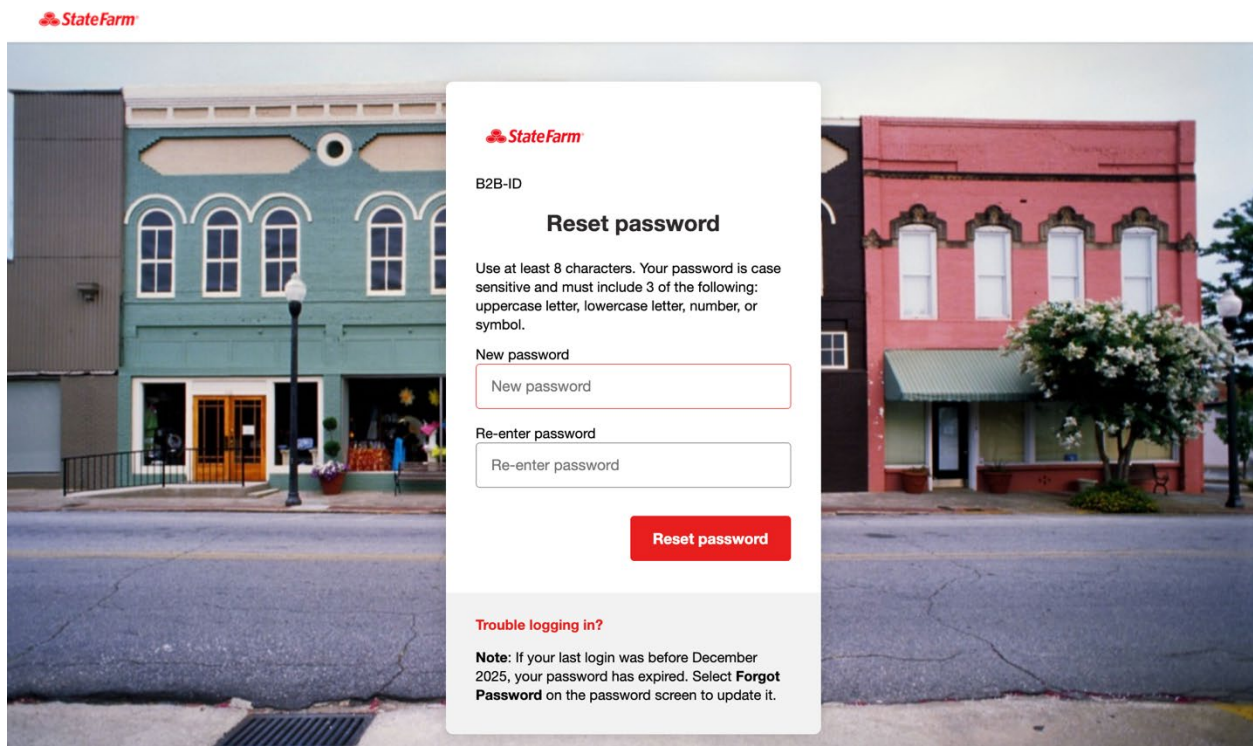
Enter your established B2B password and click **Sign in**.



The screenshot shows the State Farm B2B login interface. At the top left is the State Farm logo. Below it is a back arrow and the text 'B2B-ID'. The main heading is 'Enter password'. There is a text input field labeled 'Password'. Below the field is a link for 'Forgot password?'. A red 'Sign in' button is positioned to the right of the field. At the bottom of the modal, there is a link for 'Trouble logging in?' and a note: 'Note: If your last login was before December 2025, your password has expired. Select **Forgot Password** on the password screen to update it.'

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\*Note – If your last login was before December 2025, you'll likely need a new password. Use the **Forgot Password** link at the bottom of the page to update it before you continue.

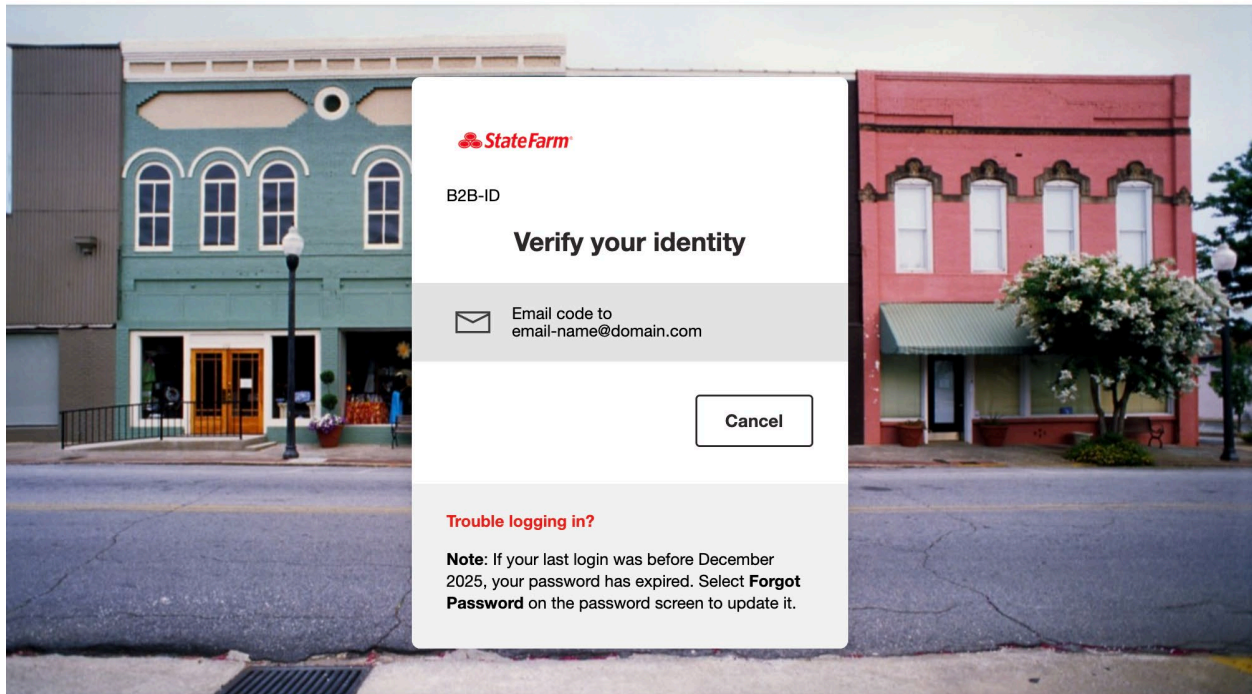


The screenshot shows the State Farm B2B login interface for the 'Reset password' step. At the top left is the State Farm logo. Below it is the text 'B2B-ID'. The main heading is 'Reset password'. Below the heading is a note: 'Use at least 8 characters. Your password is case sensitive and must include 3 of the following: uppercase letter, lowercase letter, number, or symbol.' There are two text input fields: 'New password' and 'Re-enter password'. A red 'Reset password' button is located below the fields. At the bottom of the modal, there is a link for 'Trouble logging in?' and a note: 'Note: If your last login was before December 2025, your password has expired. Select **Forgot Password** on the password screen to update it.'

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### Step 3

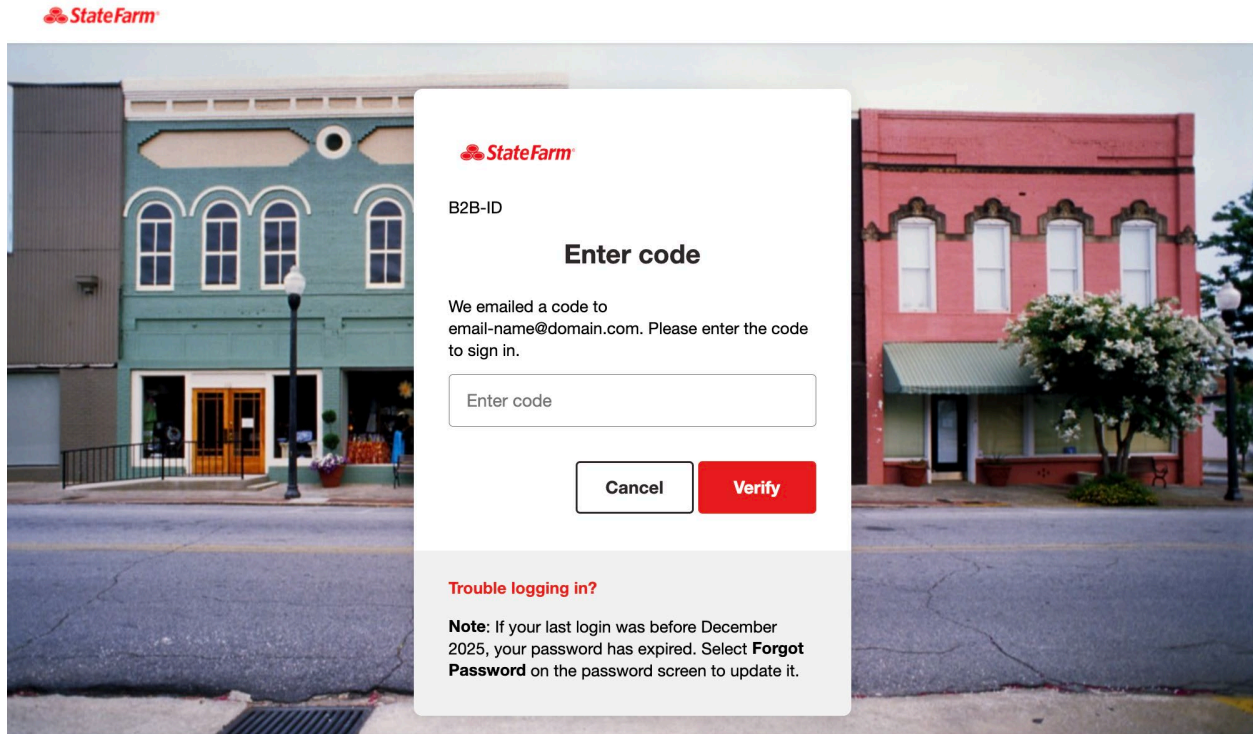
A Multi-Factor Authentication (MFA) code will be sent to the email linked to your B2B ID. **Select** the correct email address on the screen to request the code.



## Step 4

Check your inbox for an email with your MFA code. If it's not there, look in your Spam or Junk folder.

When you have the code, go back to the login page and enter it exactly as shown in the verification field.



## Step 5

Select **Yes** to stay signed in and avoid frequent login prompts.

After login, you'll land on the authenticated B2B homepage, where you can access secure content based on your role.

