

Vehicle Photo Examples

Images and supporting documentation assist in expediting the claim handling process for our mutual customers.

The number of photos required is dependent on what's necessary to capture and support damage as specified on the estimate or supplement.

Photo Documentation

- Four overall photos, one from each corner, to provide a broad view of damage with a legible license plate
- Photo of the VIN plate on the dash or VIN decal on pillar post
- Photo of the odometer. If odometer is not visible, other evidence of mileage such as an oil change sticker can be used.
- Point of impact photo taken from the height of the damage
- Photos of component damage to support the repair estimate
- Photos of prior damage if present, and/or existing condition
- Parts removed from the vehicle if partially disassembled
- Tow bill(s)/invoice(s) when available
- Sublet invoice(s) when applicable
- Any additional supporting repair documentation for consideration
- Additional photos requested by a representative

Photos on Supplemental Inspections

- Overall photo showing current repair status
- Images to clearly support supplemental items/labor requested



NOTE: This photo job aid may be referenced for original estimate or supplement images. Only supplements should be submitted via the B2B site. State Farm® will contact you with direction for the original inspection.