

State Farm Insurance

Standard Companion Guide Transaction Information

**Instructions related to Transactions based on ASC
X12 Implementation Guides, version 005010**

Companion Guide Version Number: [1.4]

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Preface

Companion Guides (CG) may contain two types of data, instructions for electronic communications with the publishing entity (Communications/Connectivity Instructions) and supplemental information for creating transactions for the publishing entity while ensuring compliance with the associated ASC X12 IG (Transaction Instructions). Either the Communications/Connectivity component or the Transaction Instruction component must be included in every CG. The components may be published as separate documents or as a single document.

The Communications/Connectivity component is included in the CG when the publishing entity wants to convey the information needed to commence and maintain communication exchange.

The Transaction Instruction component is included in the CG when the publishing entity wants to clarify the IG instructions for submission of specific electronic transactions. The Transaction Instruction component content is limited by ASCX12's copyrights and Fair Use statement.

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Transaction Instruction (TI)

1 TI Introduction

1.1 Background

1.1.1 Overview of HIPAA Legislation

The Health Insurance Portability and Accountability Act (HIPAA) of 1996 carries provisions for administrative simplification. This requires the Secretary of the Department of Health and Human Services (HHS) to adopt standards to support the electronic exchange of administrative and financial health care transactions primarily between health care providers and plans. HIPAA directs the Secretary to adopt standards for transactions to enable health information to be exchanged electronically and to adopt specifications for implementing each standard HIPAA serves to:

- Create better access to health insurance
- Limit fraud and abuse
- Reduce administrative costs

1.1.2 Compliance according to HIPAA

The HIPAA regulations at 45 CFR 162.915 require that covered entities not enter into a trading partner agreement that would do any of the following:

- Change the definition, data condition, or use of a data element or segment in a standard.
- Add any data elements or segments to the maximum defined data set.
- Use any code or data elements that are marked “not used” in the standard’s implementation specifications or are not in the standard’s implementation specification(s).
- Change the meaning or intent of the standard’s implementation specification(s).

1.1.3 Compliance according to ASC X12

ASC X12 requirements include specific restrictions that prohibit trading partners from:

- Modifying any defining, explanatory, or clarifying content contained in the implementation guide.
- Modifying any requirement contained in the implementation guide.

1.2 Intended Use

The Transaction Instruction component of this companion guide must be used in conjunction with an associated ASC X12 Implementation Guide. The instructions in this companion guide are not intended to be stand-alone requirements documents. This companion guide conforms to all the requirements of any associated ASC X12 Implementation Guides and is in conformance with ASC X12's Fair Use and Copyright statements.

1.3 Applicability

The information in this companion guide applies to State Farm Property and Casualty Auto/Fire electronic submission of medical claim/bill supporting documentation.

1.4 Accepted document formats

This companion guide defines the binary data format types and encoding that are currently being accepted by State Farm for Property and Casualty Auto/Fire related medical claim/bill supporting documentation.

1.5 Acknowledgements

A 999 Implementation Acknowledgement for Healthcare Insurance transaction will be returned to the submitter of the 275 transaction typically within 1-2 business days for both accepted and rejected transactions. However, it could be up to 6 business days if the 275 transaction was pended to try to find the appropriate claim it belongs to.

2 Included ASC X12 Implementation Guides

This table lists the X12N Implementation Guides for which specific transaction Instructions apply and which are included in Section 3 of this document.

Unique ID	Name
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[005010X210	Additional Information to Support a Health Care Claim or Encounter (275)]
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3 Instruction Tables

These tables contain one or more rows for each segment for which a supplemental instruction is needed.

[005010X210 Additional Information to Support a Health Care Claim or Encounter]

Loop ID	Reference	Name	Codes	Notes/Comments
1000D	NM1	PATIENT NAME		
1000D	NM109	Patient Primary Identifier		The State Farm assigned Property and Casualty claim number should be included in this element unless only the policy number was available at the time of billing.
2100B	CAT	CATEGORY OF PATIENT INFORMATION SERVICE		
2100B	CAT02	Attachment Information Format Code	IA	Only electronic image formats will be accepted.
2110B	BIN	BINARY DATA SEGMENT		
2110B	BIN02	Binary Data		Only PDF, single page TIF, or JPEG format image binary data will be accepted. The content of the BIN02 must be in MIME multipart format and the image data must be Base 64 encoded. Only a line feed can be used after each MIME parameter and within the binary data when it is necessary to wrap the binary data. The file size of 1 275 has to be 34MB or less.

4 TI Additional Information

4.1 Business Scenarios

This companion guide applies to the electronic submission of State Farm Property and Casualty Auto and Fire related electronic attachment (documentation) submissions using the 275 transaction. Other methods of electronic submission that do not utilize the 275 EDI transaction may also be used based on published

jurisdictional mandates. At the time of publication of this companion guide, the HIPAA legislation does not mandate the use of the 275 transaction.

4.2 Frequently Asked Questions

4.2.1 Question: Will State Farm Property and Casualty accept 275 transactions that contain HL7 XML content?

Answer: State Farm will not accept any 275 transaction that contains HL7 XML at this time. All content must conform to the specifications noted in Section 3 Instruction Tables.

4.3 Other Resources

4.3.1 Washington Publishing Company (www.wpc-edi.com)

4.3.2 ASC X12 (www.x12.org)

5 TI Change Summary

This is an updated publication. Any text referring to State Farm Workers' Compensation has been removed. Medical bills for State Farm Workers' Compensation are being handled by a third party entity, Sedgwick.