

Dear Valued Supplier,

In March 2024, State Farm® will replace our purchasing and invoicing system with one cloud-based spend optimization platform, Coupa.

Once fully launched, Coupa should provide significant benefits to you including:

- A one-stop-shop for doing business with State Farm including viewing orders, invoicing, and managing your supplier information
- Efficient invoice-to-pay process with convenient visibility into the status of your orders, invoices, and payments

Unlike many other e-procurement systems, Coupa will be **free to use** for you as a supplier. There is no licensing or transaction-level fee you will have to pay.

As part of the transition into Coupa, we at State Farm are conducting a survey to gather the cataloging (all formats including cXML) and/or cXML invoicing capabilities of our suppliers. **The link to this survey will be issued on September 5th** through our surveying tool, Qualtrics, and will be coming from the following email domain: noreply@statefarmfeedback.com. **It is imperative that you complete this survey by September 29th to ensure that you are considered to be on catalog and/or have your cXML connection set up for purchase orders and invoices by the time we go live with Coupa in March 2024.**

If you have any questions or concerns, contact the State Farm Coupa implementation team [HOME ADSV-SUPPLIER](#). We appreciate your continued partnership with State Farm as we implement Coupa.

Thank you,

State Farm Supplier Enablement Team